

2016 Technical Support and Engineering Field Service Rates

PCEP field service technicians and engineers are available for design, start-up, troubleshooting, training and maintenance on switchgear, paralleling controls and power distribution equipment.

Rates are based on a standard 8 hour workday (8:00 am to 5:00 pm) – Overtime rates apply for all work performed after 8 consecutive hours or after 5:00 pm.

Standard (8 hour day) rates are as follows:

	Technician	Engineer
Monday – Friday	\$150/hour	\$200/hour
Saturday	\$200/hour	\$250/hour
Sunday & Holiday	\$250/hour	\$300/hour

Overtime rates are as follows:

* Maximum work hours not to exceed 12 consecutive hours.

	Technician	Engineer
Monday – Friday	\$200/hour	\$275/hour
Saturday	\$275/hour	\$350/hour
Sunday & Holiday	\$350/hour	\$425/hour

Other charges stated below will be billed at cost plus 15%:

- Airfare, car rental, fuel, taxi, lodging, meals, telephone expenses, and any other travel/service related expenses needed to perform the requested service will be billed at cost plus 15% in addition to the hourly rates stated above.
- Personal vehicle use will be charged at \$1.00 per mile. Mileage will be charged portal to portal.

A written Purchase Order (P.O) with an estimated cost for the service is required before any travel arrangements will be made.

Note:

- A minimum charge of 4 hours will be billed for all service trips.
- If a trip is cancelled, all expenses incurred will be billed at the above rates and terms.

Rates and Terms effective August 20th, 2015 and subject to change without notice.